

EXODUS & COMPANY

building communities

Client Update No. 15

17 February 2014

Madokero Estate Client Update – Architects and House plans

In response to the problems regarding delivery of house plans, key amongst them;

- I. Missing of deadlines and meetings
- II. Mixing up of issues to do with the Harare City Council,

The following measures have been instituted;

1. Madokero Estate has taken on board other architects to assist the current resources on and off site.
2. There shall be an architect on site on the following days and timeframes to attend to issues to do with house plans for clients;
 - a) Monday : 14:00 – 17:30 hrs
 - b) Wednesday : 14:00 – 17:30 hrs
 - c) Friday : 14:00 – 17:30 hrs
 - d) Saturday : 14:00 – 16:00 hrs
 - e) Sunday : 14:00 – 16:00 hrs
3. Clients shall be asked to sign and confirm receipt of their house plans and highlight any issues thereof.
4. It is also important to note that clients should submit plans to the City Council, (Malbereign District Offices). Should there be issues to be addressed by our Architect, these should be communicated to us through either or Borrowdale Office or directly to the Architect. The company shall ensure that the Architect will respond to these issues every Tuesday and Thursday morning at 10:00hrs.

The Madokero Team continues to value your contributions, and trust this will enhance service delivery to all clients.

For any inquiries, please phone or email us using the details below;

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