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August 20, 2018

Client Update 10

Solid Refuse Management in Mabvazuva Residential Areas.

1. Refuse Collection: The Solution.

It has come to our attention that due to the increased number of residents in Mabvazuva, there is growing piling up of refuse in the suburb as there had been no refuse collection and disposal arrangements. This matter is a serious cause of worry to us as much as it is to you.

2. Refuse Collection Obligations

In light of the above, we have engaged Goromonzi RDC to find a sustainable solution on the matter. As the local authority presiding over the area, it is their obligation to render such service residents. What is apparent, however, is that, Goromonzi RDC does not have capacity to handle the matter at present.

3. Exodus & Company to offer Refuse Management Services

In consideration of the aforementioned and with a view of promoting a health and safe living in Mabvazuva, Exodus & Company will offer refuse collection services with immediate effect. A small charge will be levied on each household to make the service sustainable.

4. Refuse Collection Timetable

Exodus & Company will be collecting refuse once a week, every Saturday morning between 0600 hrs -1000 hrs. All residents must put their bins by their gates or by their access culverts by 0600hrs on the day.

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5. **Hygienic Standards**

Please note that the residents shall put their refuse in suitable plastic bags or bin liners for easy and health of handling of the refuse by our workers. The refuse should be sealed in the bags to avoid papers flying all over the place and also to prevent scattering of the refuse buy dogs and other scavengers.

6. **Bulk Refuse**

Residents must place bulk items out for collection on the same day for scheduled refuse collection. Bulk items are items which are too large to fit in approved refuse bags and containers. The reference to bulk refuse refer to items like furniture, bathroom fixtures, large toys, bikes, exercise equipment, carpet rolls, small outdoor appliances, barbecue grills, etc. Please note that a separate fee shall be charged for bulk refuse items that are too large for one person to load. However, residents can make their own but appropriate alternative arrangements for the disposal of bulk refuse.

7. **Construction Debris**

Construction and remodelling debris that cannot be containerized must be securely tied and bundled together. The collection of construction debris will be charged separately per cubic metre. A minimum charge of US\$250 will be charged per day. However, residents can make their own but appropriate alternative arrangements for the disposal of bulk refuse.

8. Non-Collection of Refuse

On occasion bins may not be emptied and this could be the result any number of factors, these include road works being conducted, cars parked in front of the bin,

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items stuck in the bin or the bin may have simply been missed. In these instances please contact Exodus & Company to make alternative arrangements.

9. Billing

Residents will be billed a fixed monthly charge for water, sewage and the provision of waste management services. The monthly rate for single family home will be:

- Refuse collection charge-\$10.93
- Water charge -\$9.00
- Sewage charge-\$10.35

This amount will be charged to your account or alternatively you can make a monthly payment to the following account:

Account Name: Longpress Investments (PVT) LTD

Bank Name: Stanbic Bank Account Number: 9140002807334

We are working on a billing system, and clients will be notified as soon as this has been implemented

10. Effective Date

This service will commence from 04 August 2018.

NB. Exodus & Company would like to thank you in advance in keeping our community clean.

END

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